WARRANTY PLAN

TEGAM's extended warranty plans provide the assurance that your instrument will continue to function properly, at no additional cost to you, for the life of the program.

This program is offered in three-year and five-year increments.

Extended Warranty Plan

WARRANTY FEATURES

- Repair and recalibration by trained factory technicians if your instrument stops working or goes out of calibration prematurely (excluding abuse or misuse).
- This includes: Isolation and correction of any faults.

Repair/Replacement of defective components.

Functionality Verification

A new calibration, if required.

- All Parts and Labor are included at no charge.
- Additional Service:
 Any new Software and/or Firmware upgrades will be installed.

Any new safety and/or reliability enhancements will be installed.

 Available with qualified New Product Purchases

WARRANTY BENEFITS

- Your instrument is returned to full functionality.
- All performance problems, for the entire Extended Warranty Period, are resolved by TEGAM at no additional cost to you.
- The cost of this program is much less than the cost of our standard repair service.
- Your repair costs are paid in advance and will not be subject to future budget cuts.
- You avoid future repair service cost increases.
- This program saves you downtime and money.
- The program eliminates potentially critical delays caused by evaluation, quotation and approval procedures.
- Priority service scheduling is included as part of this plan. Your instrument goes to the head of the line as soon as it arrives at TEGAM.

TO ORDER EW3-XXXX

(XXXX is the model number of the instrument warranted)
This program offers three full years of repair, starting from the date of shipment.
This extends the standard one-year warranty to three years.

EW5-XXXX

(XXXX is the model number of the instrument warranted)
This program offers five full years of repair, starting from the date of shipment.
This extends the standard one-year warranty to five years.

